# axixe

# **Healthcare Breach Remediation** Datasheet
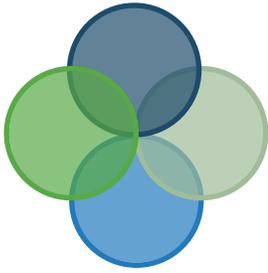
## Incident Handling

HITECH requires covered entities to pro-actively develop an incident response plan to assess the risk of PHI compromise based on four factors. Even with this requirement, many organizations find themselves unprepared when an actual incident occurs. The technical details of each incident greatly influence the probability that PHI has been compromised. Having those details as quickly as possible is your key to successful incident handling. Axixe's certified security consultants are available around the clock to help.
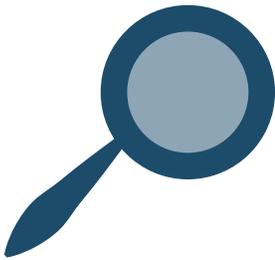
## Breach Investigation

The majority of breaches are discovered and reported by a third party to the organization that's been breached. Inside of your organization, conflict of interest among Information Technologists, clinicians, management and contractors may prevent a thorough investigation or call to question the investigators credibility. At Axixe, our methodical approach to healthcare breach response allows you to focus on the needs of your business while we focus on performing a quick and thorough independent technical investigation.

## Root Cause Analysis

Some breaches have a seemingly obvious root cause. Others require a systematic approach to draw defensible conclusions and prevent recurrence. Axixe's breach response program uses industry recognized best practices for process improvement and root cause analysis. Our consultants take the process one step further to create proactive recommendations aimed at avoiding similar problem areas not directly related to the root cause.

## Regulatory Preparation

With the Office for Civil Rights (OCR) HIPAA Audit program in full force, experiencing a breach of PHI often results in an audit under Section 13411 of the HITECH act. Without clear guidance, many organizations begin audit preparations only after they've received notice, losing valuable preparation time. Axixe's breach response program includes a full policy and procedures review, giving you a head start to audit related data requests.

## Communications Support

How and when an organization discloses a breach is an important public relations step to favorable press and media attention. Translating computer forensics jargon into actionable messages for your patients and the greater community is a top priority for your communications. Axixe's breach response program is to here to help you avoid public criticism for mishandled, poorly worded, or inaccurate communications.